| MOHAMMAD ANAMUL HAQUE | |
|---------------------------------------|------|
| House # 44, Ward No # 1,Block No # A, | |
| Road # Kanel para, Area # Mizmizi | |
| Purba para, Narayangonj-1430 | |
| BANGLADESH | |
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Objective

I am a highly self-motivated person with a positive attitude. I have a proactive and holistic approach to my practice which helps to make me flexible and adaptable with the circumstances. I gained lot of experience in situation handling in customer support and troubleshooting qualities in large IT based environment. I like to bring the best of my performance as a team member and to get the maximum output from the team members while I work as a team leader in under pressure target oriented jobs situation. I aspire to reach a high standard and quality in everything I execute.

Demonstrated Competencies – IT Skills

Hardware/Operating Systems:

Research, design, develop, and test computer systems and components such as processors, circuit boards, memory devices, networks, routers, Windows 9X/NT/XP/2000/2003/2008R2, LAN/WAN, Protocols, TCP/IP, Modem, Hub, Firewall, Full computer hardware and networking knowledge.

Software:

Microsoft (windows, Office, Visual Studio), Linux(Kali, OpenSuse, Debian, Ubuntu, Fedora, Centos) Adobe(Photoshop, Illustrator, Dreamweaver, After effect), Ulead Photo Impact e.t.c

Databases:

Oracle 9i/10g , MS Access, MYSQL, MS Sql, PostgreSQL, Amazon Aurora, PostgreSQL, MySQL, MariaDB, Oracle, SQLite MariaDB, Azure SQL etc

Programming Languages:

- **Programming Languages:** Java , C/C++, C#, MATLAB, Python
- Programming Environments: Borland C++ builder 6.0, Borland JBuilder 11.0, Turbo C++ 4.0, Microsoft Visual Studio 6.0, Microsoft Visual Studio .Net,
- Web Based Languages: HTML5, PHP, SQL, ASP, SCRIPTING Languages(Java & VB script), Angular, Css,
- CMS and Other:

PSD, Joomla,Drupal,PhpBB,Magento,WHMCS,Data Life Engine,PhpNuke, Codeigniter, Cake Php, Symfony, Yii, Zend, Drupal, Dot net nuke, laravel,typo3 etc..

Core Competencies

Problem Solving & Analysis

- Planning, Implementing, and maintaining Microsoft Windows 2000/2008 Server and configuring Active Directory Infrastructure.
- Installation and configuration of Active Directory domain controller.
- Implementation and maintenance of RAS, IIS, VPN and DHCP services.
- Installation, configuration and administering Microsoft Windows Professional.

Interpersonal

- Situational approach to communication adopting my style of communication to suit the person and/or the situation.
- Proven ability to communicate with people from a range of cultural, social and language backgrounds.
- Developed a strong sense of team work with a proven ability to adapt to different team environments.

Professional Experience

| IT Specialist Oct 2018 – April 2021 | M.A. Hashem Eyatunnesa Foundation Narayanganj, Bangladesh |
|--|---|
| Description: | |
| Manage Schools, College IT infrastructur | e development, School management, Development |
| Responsibilities: | |
| • Office Management system . | |
| Payroll accounting . | |
| Schools management and develop | pment. |
| College Management. | |
| School and College Management | Software Development. |
| School and College Office attend | • |
| School and College Office online | e app management. |
| • Online Class management. | |
| • Web development. | |
| • Implement, maintain and manage | e network security. |
| Coordinator | Rmm Integrated Agro Industries Ltd |
| April 2017 – Sept 2018 | (A Belarus-Bangladesh joint project-Amkodor Palash Industrial zone ltd) Narsindi, Bangladesh |
| Description: | |
| Interpretation of office documentation an | d technical interpretation with technical team in field. |
| _ | nslate fleet management, payroll, office CRM. |

Responsibilities:

- Office Management system update .
- Payroll and 1c accounting.
- Fleet management and development.
- Translate written and verbal communications between Russian-Bengali and Russian-English.
- Serve as on-call translator for teleconferences as required.
- Provide review and verification of translation work as required, including materials created by third-party translation services.
- Translated communications between Russian-speaking and Bengali-speaking parties as required.
- Traveled with company Engineer on local trips to serve as translator and executive assistant.
- professional training program translating written and verbal communications.
- In call center translating written and verbal communications.

IT-Executive

Lina Group of Industry Ltd.

October 2014 – October 2016

Narayangonj Bangladesh.

Description:

Visual Basic Third-party project with SQL(ERP/CRM base DB). The main work with all system maintenance and whole worker base data control.

Microsoft Windows 2008rcWindows 8 / 8.1 client-server environment with third-party software applications. Preparation and evaluation of a variety of technical reports and submitting them to various banks and insurance companies.

Responsibilities:

- Office ERP, Payroll, Network system.
- Server Administration Server 2008RC Windows. •
- Design and deployment of new applications and the improvement of an existing network.
- Elimination of hardware, software and network problems. Problem identification, management and resolution.
- System installation and software driver setup, Hardware mirroring, imaging software.
- Installation, maintenance, exchange network, troubleshooting printing.
- Implement, maintain and manage network security.
- Interaction with the operation and maintenance, support staff and business teams in the • organization.
- Purchase of the documentation for the equipment and software is required in the organization, purchase order and receiving the delivery, product testing, and liaise with suppliers to get the latest updated technology.
- Web developed as codeenum.com,techservicezone.com,shrepaire.com,clehori.org,kolosok.org.ua,aioncataclysm .ru,triolan.com

IT Executive November 2008- July 2014

Description:

Install, configure, and support an organization's local area network (LAN), wide area network (WAN), and Internet system or a segment of a network system. Maintain network hardware and software. Monitor network to ensure network availability to all system users and perform necessary maintenance to support network availability. May supervise other network support and client server specialists and plan, coordinate, and implement network security measures.

Responsibilities:

- Diagnose hardware and software problems, and replace defective components.
- Perform data backups and disaster recovery operations.
- Maintain and administer computer networks and related computing environments, including computer hardware, systems software, applications software, and all configurations.
- Operate master consoles in order to monitor the performance of computer systems and networks, and to coordinate computer network access and use.
- Perform routine network startup and shutdown procedures, and maintain control records.
- Design, configure, and test computer hardware, networking software and operating system software.
- Recommend changes to improve systems and network configurations, and determine hardware or software requirements related to such changes.
- Confer with network users about how to solve existing system problems.
- Monitor network performance in order to determine whether adjustments need to be made, and to determine where changes will need to be made in the future.
- Load computer tapes and disks, and install software and printer paper or forms.
- Gather data pertaining to customer needs, and use the information to identify, predict, interpret, and evaluate system and network requirements.
- Analyze equipment performance records in order to determine the need for repair or replacement.

| System Engineer | Bengal Electric Ltd |
|---------------------|---|
| July 2005 – Nov2005 | (Russian Power plan project-Texcnopromexport) |
| | Dhaka, Bangladesh |

Description: Microsoft windows 2000 and Windows XP client server environment along with the third party application software.

Responsibilities:

- Server administration of Windows 2000 server.
- Design and deploy new applications and enhancement to existing LAN network.

- Troubleshoot hardware, software, and network problems. Problem identification, management, and resolution.
- Installation system and application software, Driver settings, Hardware mirroring, Software imaging.
- Printer installation, maintenance, sharing over network, printing troubleshooting.
- Implementing, maintaining and managing Network security.
- Implementing user rights assignment, group policy creation and maintenance and controlling security permission to the users.
- Interactions with the Operation and Maintenance, Helpdesk and business teams within the organization.

EDUCATION BACKGROUND

| Master of Computer Science and Engineering | 1 st Class(78%marks) | Kharkeiv National University of Radio and Electronics (KHNURE) |
|--|----------------------------------|---|
| Bachelor of Science In Information Technology | 1 st Class(76% marks) | Sikkim Manipal University India |
| Higher Secondary School Certificate | 1st Class(61%marks) | Dania College, Dhaka |
| Secondary School Certificate | 1 st Class(72%marks) | Siddhirgonj Power Station High School,Narayangonj |

LANGUAGE PROFICIENCY

Fluent in Written & Spoken Bangla, English & Russian.

| Language | Speaking | Read | Write |
|-----------|-----------|-----------|-----------|
| Bangla | Excellent | Excellent | Excellent |
| English | Good | Excellent | Excellent |
| Russian | Excellent | Good | Good |
| Ukrainian | Good | Good | Good |
| Hindi | Excellent | Good | Average |

PERSONAL DATA

| Father's Name Mother's Name | : | Mohammad Nurul Haque Lili Begum |
|--------------------------------|---|---|
| D (1 1 1 | • | Vill- Huglakandi, Po- Bhanga, P.S-Bhanga, Dist- Faridpur |
| Date of Birth | : | 04/02/1982 |
| NID Number | : | 1952895405 |
| Passport Number | : | BT 0209683 |
| Driving License | : | AXB 075009 |
| Leisure Interests | : | Computer, Making Friendship, Listening to music, Chat, Traveling. |
| Business involvement | : | Founder, Director, CEO (MN Tour Travel Ticketing and codEEnum) |
| Online Information | : | www.anam.work , www.codeenum.com , www.mnttt.net |

REFERENCE

Mr. Abdul Mozid Noyan System Analyst Unilever Bangladesh ZN Tower, Plot No 2, Road 8, Gulshan 1, Dhaka 1212, Bangladesh. Phone: +88 02 9888452 Ex- 111 Cell: +880 1716 351998 Email: abdul.mozid@unilever.com

Mr. Abu Saleh Manager Lina group of industries Ltd. 21st Hazi Abdul Rahman lake, Noya Bazar, Dhaka 1100, Bangladesh. Cell: +880 1716 041808 Email: saleh_ppe@yahoo.com

PERSONAL STATEMENT

While submitting my candidature for the above-mentioned post at your organization, I am strongly convinced that I have the drive, enthusiasm, qualifications and abilities to make a committed contribution to the operational objectives, institutional atmosphere and personal skill of work. I enjoy innovative thinking, intellectual challenge, learning new skills, and teamwork. I therefore sincerely believe that my academic background and skill, personal interest and dedication, my future ambitions would put forward a strong candidature for the subject position at your organization.

| Signature | Anam LHAD- |
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